## LATINOBARÓMETRO 2011

Q1ST. Generally speaking, would you say you are satisfied with your life? Would you say you are? (READ ALTERNATIVES AND TICK ONLY ONE)	${\tt Q10ST.}$ Would you say that this country? (READ THE ALTERNATIVES AND TICK ONLY ONE)
Very satisfied	Is progressing 1 Is at a standstill
Q2ST. In your opinion, which is the most important problem in the country? (WRITE DOWN ANSWER AS GIVEN; ONLY ONE ANSWER)	Q11ST. (SHOW CARD 1) Imagine a staircase with 10 steps where the poorest people are on the first step and the richest on the tenth step. Where would you put yourself on this staircase? (SHOW SCALE, WAIT FOR ANSWER AND TICK ONLY ONE IN Q13ST.A) Where would you put your parents on this staircase? (SHOW SCALE, WAIT
None97 DNK98 DNA00 DO NOT READ	FOR ANSWER AND TICK ONLY ONE IN Q11ST.B) Where do you think your children will be on this staircase? (SHOW
Q3ST.A In general, how would you describe the country's present economic situation? Would you say it is? (READ ALTERNATIVES AND TICK ONLY ONE IN Q3ST.A) Q3ST.B And how would you describe the country's	SCALE, WAIT FOR ANSWER AND TICK ONLY ONE IN Q13ST.C)
political situation? Would you say it is? (READ ALTERNATIVES AND TICK ONLY ONE IN Q3ST.B)  Q3ST.A Q3ST.B  Very good	Q12ST. How fair do you think income distribution is in (country)? (READ THE ALTERNATIVES AND TICK ONLY ONE)
Very good       1       1         Good       2       2         About average       3       3         Bad       4       4         Very bad       5       5         DNK       8       8       DON'T READ         DNA       0       0	Very fair       1         Fair       2         Unfair       3         Very unfair       4         DNK       8       DON'T READ         DNA       0
Q4ST. Do you consider the country's present economic	CONTINUE WITH DEMOCRACY
situation to be better, a little better, the same, a little worse or much worse than 12 months ago? (WAIT FOR AN ANSWER AND TICK ONLY ONE)	Q13ST. With which of the following statements do you agree most? (READ THE ALTERNATIVES AND TICK ONLY ONE)
Much better	Democracy is preferable to any other kind of government
Q5STICC1.A. And in the next 12 months do you think that, in general, the economic situation of your country will be much better, a little better, the same, a little worse or much worse than now? (WAIT FOR AN ANSWER AND TICK ONLY ONE IN Q5STICC1.A). Q5STICC2.B	For people like me, it doesn't matter whether we have a democratic or non-democratic regime
How do you think the country's economic situation will be in three years' time? (WAIT FOR AN ANSWER AND TICK ONLY ONE IN Q5STICC2.B)  Q5STICC1 A Q5STICC2.B	satisfied, quite satisfied, not very satisfied or not at all satisfied with the working of the democracy in (country)? (READ THE ALTERNATIVES AND TICK ONLY ONE IN
Much better	Q14ST.A) Q14ST.B And with the working of the economy? (TICK ONLY ONE IN Q11ST.B)  Q14ST.A Q14ST.B  DEMOCRACY ECONOMY
A little worse	Very satisfied1 1 Quite satisfied2 2
DNA	Not very satisfied3       3         Not at all satisfied4       4         DNK
economic situation and that of your family? Would you say it is? (READ THE ALTERNATIVES AND TICK ONLY ONE)	DNA 0 0  Q15N. Do you think that democracy in (country) has?
Very good1 Good2	(READ ALTERNATIVES AND TICK ONLY ONE) Improved
About average3 Bad4	Remained the same 2 Worsened 3
Very bad5 DNK8 DON'T READ	DNK         8         DON'T READ           DNA         0
Q7STICC3. Do you consider your economic situation and	Q16ST. (SHOW CARD 2) Do you strongly agree (1), agree (2), disagree (3) or strongly disagree (4) with the
that of your family to be much better, a little better, about the same, a little worse or much worse than 12 months ago? (WAIT FOR ANSWER AND TICK ONLY	following statements? (READ EACH STATEMENT AND TICK ONLY ONE ANSWER FOR EACH STATEMENT)  SA A D SD DNK/DNA
ONE)	Q16ST.A Democracy may have problems but it is the best system
Much better	of government 1 2 3 4 0
	Q16ST.B Presidents should be able to be
The same	re-elected

Q18ST. Would you support a military government in replacement of a democratic one if things get very bad? Or would you not support a military government under any circumstance? (WAIT FOR AN ANSWER AND TICK ONLY ONE) Q19ST. Generally speaking, would you say that (country) is governed for a few powerful groups in their own interest? Or is it governed for the good of all? (WAIT FOR AN ANSWER AND TICK ONLY ONE) Powerful groups in their own interest..... Q20ST. (SHOW CARD 4) Please look at this card and tell me how much trust you have in each of the following groups/institutions. Would you say you have a lot (1), some (2), a little (3) or no trust (4)? (READ EACH ITEM AND TICK ONE FOR EACH ONE) L Q20ST.A The government....1 8 Ω 8 8 Λ Q20ST.D Newspapers.......1 8 0 Q20ST.E Television.....1 8 0 Q20ST.H Private companies.1 8 Ω Q21ST. (SHOW CARD 5) Which of the following things do you think a person must do in order to be considered a citizen? (WAIT FOR AN ANSWER AND TICK ALL THOSE MENTIONED) Vote in elections.....1 Participate in political organizations....5 Choose products that are environmentally of need.....8 Q22ST. (SHOW CARD 4) Please look at this card and tell me, how much trust you have in each of the following groups/institutions. Would you say you have a lot (1), some (2), a little (3) or no trust (4) (READ EACH ITEM AND TICK ONE FOR EACH ONE) s DNK DNA Q22ST.A. National Congress/ 0 8 0 O22ST.E. Public Q23ST. Some people say that without a National Congress there can be no democracy while others say that democracy can work without a National Congress. Which is closer to your view? (WAIT FOR ANSWER AND TICK ONLY ONE STATEMENT) Without a National Congress, there 8 DON'T READ Q24ST. Some people say that without political parties there can be no democracy while others say that democracy can work without political parties. Which is closer to your view? (WAIT FOR ANSWER AND TICK ONLY ONE STATEMENT) Without political parties, there 
 political parties
 2

 DNK
 8
 DON'T READ

 DNA
 0
 Q25ST. Generally speaking, would you say that you can trust most people, or that you can never be too careful when dealing with others? (WAIT FOR ANSWER AND

## NOW WE'LL ASK ABOUT EDUCATION

Q26NE.A. (SHOW CARD 6) On a scale of 1 to 10, where 1 is "very bad" and 10 "very good", how would you rate the quality of public education in (country)? (TICK ONLY ONE IN Q26NE.A)Q26NE.B Using the same scale, how would you rate private education? (TICK ONLY ONE IN Q26NE.B) Q26NE.C How would you say that state preschool education works? (TICK ONLY ONE IN Q26NE.C) Q26NE.D And state primary education? (TICK ONLY ONE IN Q26NE.D) Q26NE.E And state secondary education? (TICK ONLY ONE IN Q26NE.B) Q26NE.B) Q26NE.E And state secondary education?

		1-10	DNK	DNA
Q26NE.A.	State education		98	00
Q26NE.B.	Private education		98	00
Q26NE.C.	State pre-schooling (4/5 years)		98	00
Q26NE.D.	State primary education		98	00
Q26NE.E.	State secondary education		98	00
Q26NE.F.	State technical-vocational education		98	00

Q27NE.A. In general, do you think state education in (your country) is better, the same or worse than ten years ago? (TICK ONLY ONE IN Q27NE.A) Q27NE.B. And university education? (TICK ONLY ONE IN Q27NE.B)

	QZ/NE.A	QZ/NE.D
Better	1	1
Same	2	2
Worse	3	3
DNK	8	8DON'T READ
DNA	0	0

 ${\tt Q28NE.}$  Do you think that within the next ten years state education in your country will improve, stay the same or get worse? (TICK ONLY ONE)

Impr	0	ve								1					
Stay	7	th	е	S	an	ıe				2					
Get -	W	or	se	€.								3			
DNK.										8	D	ОП	'T	RE	ΑĽ
DNA.	_						_	_	_	0					

Q29NE. (SHOW CARD 7) Among these measures that could be taken to improve education, please select the three you feel are most important. (READ ALTERNATIVES AND TICK THREE)

improve facilities
Decrease class sizes2
Give more importance to performance tests3
Increase teaching of foreign languages.4
Improve teachers' salaries5
Improve teacher training6
Strengthen security measures7
Incorporate new technologies8
Increase the participation of families 9
Evaluate the performance of teachers10
Increase hours of classes11
DNK98 <b>DON'T READ</b>
DNA00

Q30NE.A Regardless of the educational system of (country), who do you think should pay for pre-school education? (READ ALTERNATIVES AND TICK ONLY ONE IN Q30NE.A) Q30NE.B And primary and secondary education? (READ ALTERNATIVES AND TICK ONLY ONE IN Q30NE.B) Q30NE.C And university education? (READ ALTERNATIVES AND TICK ONLY ONE IN Q30NE.C)

Q30NE.A	Q30NE.B	Q30NE.C
The state1	1	1
The state more than the family2	2	2
The family more than the state3	3	3
The family4	4	4
State and family equally5	5	5
DNK8	8	8
DNA0	0	0

Q31NE. (SHOW CARD 2) Do you strongly agree (1), agree (2), disagree (3) or strongly disagree (4) with the following statements? (READ STATEMENTS AND TICK ONLY ONE)

	SA	A	D	SD	DNK/DNA
Q31NE.A Trade schools					•
or professional					
education provide access					
to a good job	1	2	3	4	0
Q31NE.B University					
education provides access					
to a good job	1	2	3	4	0

Q32N. Is there a young person (less than 30 years of age) in your family who neither studies nor works? (READ ALTERNATIVES AND TICK ONLY ONE)

Yes	• -
DNK	

Q33NE.A Compared with five years ago, do you think the educational system in your country offers more, less or the same opportunities to all sectors of society? (TICK ONLY ONE.IF LESS IS SELECTED, GO TO P33NE.B. IF ANY OTHER IS SELECTED, GO TO P34NE).

Same       3         DNK       8       DON'T READ         DNA       0	Q41ST. (SHOW CARD 9
IF 2 IS ANSWERED IN P33NE.A	freedoms, rights, la (country)? (READ EAG
Q33NE.B (SHOW CARD 8) Which of these groups believe	EACH)
the educational system in your country puts them at a disadvantage? (READ ALTERNATIVES AND TICK UP TO THREE)	Fully
Men1	Not generally
Women2	Not at all
Indigenous people3 Whites4	DNK/DNA
Mestizos5	Q41ST.A Freedom of
People of African descent6 Upper class7	Q41ST.B Freedom to
Middle class8	Q41ST.C Protection Q41ST.D Protection
Lower class9 People in rural areas10	Q41ST.E Just and fa
People in urban areas	Q41ST.F Equality of
From (capital city of country)12 Maids13	<b>Q41ST.G</b> Equality of of origin
Immigrants	Q41ST.H Freedom of
DNA00	Q41ST.I Freedom of
Not applicable99	Q41ST.J Protection Q41ST.K Social secu
Q34NE. There are private and state universities. Which	Q41ST.L Solidarity
do you think offer students the following? (READ EACH ITEM AND TICK ONE FOR EACH ONE)	Q41ST.M Chance to g
State Private Same DNK/DNA	NOW WE WANT TO ASK
Q34NE.A A better allocation of resources	OASST Which courts
including faculty	Q42ST. Which countr in Latin America? (V
suited to the work world1 2 3 0	
Q34NE.C The most prestigious degrees 2 3 0	Others96 None97
	<b>043ST.</b> Which Lat
Q35NIA. Thinking specifically about state school teachers in (country), please tell me how you would	leadership in the re
rate them - very good, fairly good, fairly poor or very poor - on each of the following (READ ITEM AND	
TICK ONE FOR EACH ONE)	Others96 None97
VG G B VB DNK DNA Q35NIA.A Knowledge of the	Q44ST/N. (SHOW CAR
subjects they teach1 2 3 4 8 0	opinion about the
Q35NIA.B How often they are present in the classroom1 2 3 4 8 0	you have a very go of (READ EACH C
Q35NIA.C Ability to teach	EACH ONE)
pupils1 2 3 4 8 0	Q44ST.A United State
NOW WE ARE GOING TO ASK YOU ABOUT NATIONAL POLITICS	Q44ST.B European Un Q44ST.C China
Q36ST. Do you approve or not of the performance of the	Q44ST.D Spain
government led by President (name)? (WAIT AND TICK ONE ANSWER IN Q36ST)	Q44ST.E Canada Q44ST.F Cuba
	Q44ST.G Venezuela Q44N.H Iran
Approve1 Disapprove2	Q44N.I Israel
DNK/DNA 0 DON'T READ	Q45ST.A (SHOW CAR
Q37ST. Some people say that politics are so	relations between Would you say they
complicated that people like us often cannot understand what is going on. Others are of the opinion	Q45ST.B And between
that they are not so complicated and that people like	Would you say they Q45ST.C And between
us can understand what is going on. Which statement is closest to your way of thinking? (WAIT FOR ANSWER AND	they are? (TICK o
closest to your way of thinking? (WAIT FOR ANSWER AND TICK ONLY ONE)	Q428
Politics are so complicated that	U
Politics are so complicated that	Verv good
they cannot be understood1	Quite good
they cannot be understood1 Politics are not that complicated	Quite good Quite bad
they cannot be understood	Quite good
they cannot be understood	Quite good
they cannot be understood	Quite good
they cannot be understood	Quite good
they cannot be understood	Quite good Quite bad Very bad DNK DNA  Q46NIA.A How much do develop the econominvestment? A great very much (C) or no AND TICK ONLY ONE)
they cannot be understood	Quite good
they cannot be understood	Quite good
they cannot be understood	Quite good Quite bad Very bad DNK DNA  Q46NIA.A How much d to develop the econ investment? A great very much (C) or no AND TICK ONLY ONE) aid does it provide ONE)  Q46NIA.A Helps deve the economy through and investment
they cannot be understood	Quite good Quite bad Very bad DNK DNA  Q46NIA.A How much de to develop the econinvestment? A great very much (C) or not much down to much down to much down to develop the economy through and investment Q46NIA.B Provides
they cannot be understood	Quite good
they cannot be understood	Quite good
they cannot be understood	Quite good
they cannot be understood	Quite good
they cannot be understood	Quite good
they cannot be understood	Quite good
they cannot be understood	Q46NIA.A Helps developed the economy through and investment Q46NIA.B Provides humanitarian aid  Q47NIA.A How much do the economy of (course a course of the economy of (course) Q47NIA.B And provide? (WAIT FOR A CATORIA A Helps developed through tradinvestment
they cannot be understood	Quite good
they cannot be understood	Quite good

More.....1

Q40ST. Do you believe that the political sector which you support has the same opportunities to get into power as others? Or you don't think it doesn't have the same opportunities? (WAIT FOR ANSWER AND TICK ONLY ONE)

Q41ST. (SHOW CARD 9) To what extent do the following freedoms, rights, life chances and guarantees apply in (country)? (READ EACH ITEM AND TICK AN ANSWER FOR EACH)

Fully			
Fairly generally	2		
Not generally	3		
Not at all	4		
DNK/DNA	0	DON'T	READ

Q41ST.A Freedom of political participation	
Q41ST.B Freedom to choose one's occupation	
Q41ST.C Protection of the environment	
Q41ST.D Protection of private property	
Q41ST.E Just and fair distribution of wealth	
Q41ST.F Equality of men and women	
Q41ST.G Equality of life chances regardless	
of origin	
Q41ST.H Freedom of speech always and everywhere	
Q41ST.I Freedom of religion/faith	
Q41ST.J Protection against crime	
Q41ST.K Social security	
Q41ST.L Solidarity with the poor and needy	
Q41ST.M Chance to get a job	

## NOW WE WANT TO ASK ABOUT INTERNATIONAL AFFAIRS

Q42ST. Which country do you think is our best friend in Latin America? (WRITE DOWN ANSWER AS GIVEN)

thers..96 None..97 DNK/DNA..00 DON'T READ

Q43ST. Which Latin American country has most leadership in the region? (WRITE DOWN ANSWER AS GIVEN)

Others..96 None..97 DNK..98 DNA..00 DON'T READ

Q44ST/N. (SHOW CARD 10) I would like to know your opinion about the following countries and powers. Do you have a very good, good, bad or very bad opinion of..... (READ EACH COUNTRY AND TICK ONE ALTERNATIVE FOR EACH ONE)

		VG	G	В	VB	DNK	DNA
Q44ST.A	United States	1	2	3	4	8	0
Q44ST.B	European Union	1	2	3	4	8	0
Q44ST.C	China	1	2	3	4	8	0
Q44ST.D	Spain	1	2	3	4	8	0
Q44ST.E	Canada	1	2	3	4	8	0
Q44ST.F	Cuba	1	2	3	4	8	0
Q44ST.G	Venezuela	1	2	3	4	8	0
Q44N.H	Iran	1	2	3	4	8	0
Q44N.I	Israel	1	2	3	4	8	0

Q45ST.A (SHOW CARD 11) How would you describe relations between (country) and the United States? Would you say they are...? (TICK ONLY ONE Q45ST.A) Q45ST.B And between (country) and the European Union? Would you say they are...? (TICK ONLY ONE Q45ST.B) Q45ST.C And between (country) and Spain? Would you say they are...? (TICK ONLY ONE Q45ST.C).

Q42ST.A Q42ST.B Q42ST.C

EUROPEAN

 Very good
 1
 1
 1
 1
 2
 2
 2
 2
 2
 2
 2
 2
 2
 2
 2
 2
 2
 2
 2
 2
 2
 2
 2
 2
 2
 2
 2
 2
 2
 2
 2
 2
 2
 2
 2
 2
 2
 2
 2
 2
 2
 2
 2
 2
 2
 2
 2
 2
 2
 2
 2
 2
 2
 2
 2
 2
 2
 2
 2
 2
 2
 2
 2
 2
 2
 2
 2
 2
 2
 2
 2
 2
 2
 2
 2
 2
 2
 2
 2
 2
 2
 2
 2
 2
 2
 2
 2
 2
 2
 2
 2
 2
 2
 2
 2
 2
 2
 2
 2
 2
 2
 2
 2
 2
 2
 2

Q46NIA.A How much do you think the United States helps to develop the economy of (country) through trade and investment? A great deal (A), a fair amount (B), not very much (C) or not at all (D)? (WAIT FOR AN ANSWER AND TICK ONLY ONE) Q46NIA.B And how much humanitarian aid does it provide? (WAIT FOR AN ANSWER AND TICK ONLY ONE)

A	В	С	D	DNK/DNA
Q46NIA.A Helps develop				
the economy through trade				
and investment1	2	3	4	0
Q46NIA.B Provides				
humanitarian aid1	2	3	4	0

Q47NIA.A How much do you think China helps to develop the economy of (country) through trade and investment? A great deal (A), a fair amount (B), not very much (C) or not at all (D)? (WAIT FOR AN ANSWER AND TICK ONLY ONE) Q47NIA.B And how much humanitarian aid does it provide? (WAIT FOR AN ANSWER AND TICK ONLY ONE)

Q47NIA.A Helps develop the economy through trade and	ь	C	ט	DNK/ DNA
investment	2	3	4	0
humanitarian aid1	2	3	4	0

Q48NIA. (SHOW CARD 12) Thinking of the countries on this list, which would you like (country) to be most like? Think of a country in a general sense - its lifestyle, values, customs, economy and politics. [ONE ANSWER ONLY]

Spain1		
China2		
United States3		
Brazil4		
France5		
Venezuela6		
Other7	DON'T	READ
(Country)8		
DNK9		
DNA0		

Q49ST. (SHOW CARD 13) On a scale of 1 to 10, where 1 means "not democratic at all" and 10 means "totally democratic", please assess how democratic (country) is? Where would you put (country)? (WRITE DOWN ONE ANSWER IN Q49ST.A) What about the USA? (WRITE DOWN ANSWER IN Q49ST.B) What about Venezuela? (WRITE DOWN ANSWER IN Q49ST.C) What about Cuba? (WRITE DOWN ANSWER IN Q49ST.D) What about Spain? (WRITE DOWN ANSWER IN Q49ST.E) What about Canada? (WRITE DOWN ANSWER IN Q49N.F)

IS N	OT DEN	10CRAT	IC AT	ALL		IS TO	TALLY	DEMOC	RATIC
01	02	03	04	05	06	07	08	09	10
Not a	pplic	able	99 DI	NK98	DNA.	. 0.0	DOM	T REA	D

Q50ST. (SHOW CARD 14) Out of the institutions listed on this card, please tell me which you know and what mark you would give them between 1 and 10, where 1 is "very bad" and 10 is "very good". (PLEASE TICK IF KNOW OR DO NOT KNOW AND PUT ONLY ONE MARK IN THE BOX)

	Q50.A K DNK	Q50.B MARK	DNA
Q50ST.A International Monetary Fund (IMF) Q50ST.B World Bank Q50ST.C United Nations (UN) Q50ST.D Organization of American States (OAS) Q50ST.E Inter-American Development Bank (IDB)	1 01 01 01 0		99 99 99 99
Q50N.F Corporación Andina de Fomento (CAF)	1 0		99

Q51N. Who should bear the cost of policies that prevent further deterioration of the environment? (READ ALTERNATIVES AND TICK ONLY ONE)

Those who pollute1
Everyone equally2
Nobody, because there is no
deterioration of the
environment3
DNK/DNA0 DON'T READ

Q52ST.A How much do you think climate change affects (country) - a lot, somewhat, a little or not at all? (WAIT FOR ANSWER AND TICK ONE IN Q52ST.A) Q52ST.B And how much do you think it affects you and your family? (WAIT FOR ANSWER AND TICK ONLY ONE IN Q52ST.B)

	Q52ST.A	Q5ZST.B	
A lot	1	1	
Somewhat	2	2	
A little	3	3	
Not at all	4	4	
DNK/DNA	0	0 DON'T	READ

Q53ST With which of the following statements do you most agree? (READ ALTERNATIVES AND TICK ONLY ONE)

most agree? (READ ALTERNATIVES AND TICK ONLY ONE)
Priority should be given to economic development even if it means damage to the environment
development         .2           DNK         .8         DON'T READ           DNA         .0

Q54ST. (SHOW CARD 15) I'm going to name some leaders of other countries and I'd like you to evaluate them of a scale of 0 to 10 where 0 is "very bad" and 10 is "very good. Or do you not know the person well enough to respond? (READ EVERY NAME AND WRITE DOWN THE NUMBER GIVEN IN THE BOX)

DON'T

EVALU	ATION	KNOW D	NK DNA	
Q54ST.1 Juan Manuel Santos		96	98	99
Q54ST.2 José Mujica		96	98	99
Q54ST.3 Fidel Castro		96	98	99
Q54ST.4 Dilma Rousseff		96	98	99
Q54ST.5 Hugo Chávez		96	98	99
Q54ST.6 Sebastián Piñera		96	98	99
Q54ST.7 Evo Morales		96	98	99
Q54ST.8 Cristina Fernández de Kirchner		96	98	99
Q54ST.9 Ollanta Humala		96	98	99
Q54ST.10 Barack Obama		96	98	99
Q54ST.11 Felipe Calderón		96	98	99

Q54ST.12 King Juan Carlos I	96	98	99
Q54ST.13 José Luís Rodríguez Zapatero	96	98	99
Q54ST.14 Rafael Correa	96	98	99
Q54N.15 Fernando Lugo	96	98	99
Q54N.16 Daniel Ortega	96	98	99
Q54ST.17 Laura Chinchilla	96	98	99
Q54ST.18 Mauricio Funes	96	98	99

NOW WE ARE GOING TO ASK YOU ABOUT (COUNTRY) AND THE STATE

Q55N. (SHOW CARD 16) As far as you know or have heard, from the list on the card what would you say is best in your country? (WAIT FOR AN ANSWER AND TICK ONLY ONE)

Education1	
Healthcare	
Justice3	
Economic policy4	
Social policy5	
Security policy6	
National defense7	
None8	DON'T READ
DNK	
DNA	

Q56N. (SHOW CARD 17) Which of the following public policies have benefited you and your family? (WAIT FOR AN ANSWER AND TICK ALL THOSE MENTIONED)

Health policy1
Education policy2
Housing policy3
Judicial policy4
Crime policy5
Policy against drug addiction6
Policy against drug trafficking7
Policy against corruption8
None9 DON'T READ
DNK98
DNA00

Q57N.A How much has the state done for you and your family in the last three years? (READ ALTERNATIVES AND TICK ONE IN Q57N.A) Q57N.B And what has the state done for the country's development? (READ ALTERNATIVES AND TICK ONE IN Q57N.B)

Q57N.A Q57N.B

	Q5/N.A	Q5/N.B	
A lot	1	1	
Something	2	2	
A little	3	3	
Nothing	4	4	
DNK	8	8 DON'T REA	D
DNA	0	0	

Q58N.A To what extent do you think the state can solve the problem of crime? The state can solve... (READ ALTERNATIVES AND TICK ONE IN Q58N.A)Q58N.B And the problem of drug trafficking? (READ ALTERNATIVES AND TICK ONE IN Q58N.B)Q58N.C And the problem of corruption? (READ ALTERNATIVES AND TICK ONE IN Q58N.C)Q58N.D And the problem of poverty? (READ ALTERNATIVES AND TICK ONE IN Q58N.D)

	Q57N.A	Q57N.B	Q58N.C	Q58N.D	
All the					
problem	1	1	1	1	
A large part	of the				
problem	2	2	2	2	
A small part	of				
the problem .	3	3	3	3	
The state can	not				
solve the pro	blem 4	4	4	4	
DNK		8	8	8	
DNA	0	0	0	0	

Q59N.A (SHOW CARD 18) On a scale of 1 to 10 where 1 is "not efficient at all" and 10 is "totally efficient", how efficient do you consider the state of (country) is? (TICK ONLY ONE IN Q59N.B And public-sector employees? (TICK ONLY ONE IN Q59N.B) Q59N.C And official procedures required of citizens? (TICK ONLY ONE IN Q59N.C)

		1-10	DNK	DN A
Q59N.A	The state		98	00
Q59N.B.	Public-sector employees		98	00
Q59N.C.	Official procedures		98	00

Q60N. As far as you know or have heard, on a scale of 1 to 100, where 1 is "not transparent at all" and 100 is "totally transparent", how transparent do you consider the state of (country)? (WRITE NUMBER FROM 1 TO 100)

DON'T READ DNK..998 DNA..000

Q61ST. (SHOW CARD 19) Would you say that the people of (country)... (READ AND TICK ONLY ONE FOR EACH)

AL S AF N DNK/DNA

	Αп		Ar.	TA	שאום /אוום
Q61ST.A Obey the law	.1	2	3	4	0
Q61ST.B Demand					
their rights	. 1	2	3	4	0
Q61ST.C Are aware of their					
obligations and duties	.1	2	3	4	0

Q62N. (SHOW CARD 20) Which of the following groups do you think complies least with the law? (WAIT FOR AN ANSWER AND TICK ALL THOSE MENTIONED)

The	rich		 	 	1
The	middle	class			2

The poor3	Q70ST/N. How many days last week did you watch
Women4 Retired people5	political news on public TV? (WAIT FOR ANSWER AND WRITE DOWN THE NUMBER OF DAYS IN Q70ST.A) (READ EACH
Companies6 Politicians7	ONE AND WRITE AN ANSWER)
Millionaires8 The media9	Q70ST.A How many days
The authorities	last week did you watch political news on public 96 98 00
Students	TV?
Employees14 Public officials15	Q70ST.B How many days did you read political news 96 98 00
DNK98 <b>DON'T READ</b>	in a newspaper?
DNA00	Q70ST.C How many days did you listen to political 96 98 00
Q63ST. Would you describe yourself as part of a group that is discriminated against in (country)? (WAIT FOR	news on the radio?  Q70ST.D How many days did
AN ANSWER AND TICK ONLY ONE)	you read political news 96 98 00
Yes1 No2 DNK/DNA0 <b>DON'T READ</b>	online? Q70N.E How many days did
Q64ST.A. Imagine that there are 100 people in	you watch political news 96 98 00 on cable TV?
(country). How many of those 100 do you think are discriminated against or is nobody discriminated	Q70N.F How many days did
against? (WRITE A NUMBER BETWEEN 0 AND 100 IN Q64ST.A)	you talk about political news with friends, family 96 98 00
Q64N.B And how many of those 100 are being discriminated against because of their race? (WRITE A	or learn about it through informal channels?
NUMBER BETWEEN 0 AND 100 IN Q64N.B)	Q70N.G How many days did
Q64ST.A DON'T READ No discrimination998	you read political news 96 98 00 on social networks?
DNK/DNA.999  Q64N.B DON'T READ No discrimination998	Q71ST. (SHOW CARD 23) On a scale of 1 to 10, where 1
DNK/DNA.999	means "not at all justifiable" and 10 means "totally justifiable", how justifiable do you believe it is to
Q65ST. Do you think the state has the means to solve	evade paying taxes? (TICK ONLY ONE IN Q71ST.A).
the problems of our society, or you think the state doesn't have the means to solve them? (WAIT FOR AN	Q71ST.B And to pretend to be ill in order to miss work? (TICK ONLY ONE IN Q71ST.B). Q71ST.C And to buy
ANSWER AND TICK ONLY ONE) Has the means	something you know is stolen? (TICK ONLY ONE IN Q71ST.C)
Doesn't have the means2	
DNK/DNA	NOT AT ALL JUSTIFIABLE         TOTALLY JUSTIFIABLE           01         02         03         04         05         06         07         08         09         10
Q66ST. (SHOW CARD 21) Would you say you are very satisfied (1), fairly satisfied (2), not very	DNK98 DNA00 <b>DON´T READ</b>
satisfied (3) or not at all satisfied (4) with the way the following work? (READ EACH ITEM AND MARK AN	Q71ST.A Evade paying taxes
ALTERNATIVE TO EACH)	Q71ST.B Pretend to be ill in order to miss work
VS FS NVS NAS DNK/DNA Q66ST.A Public hospitals1 2 3 4 0	Q71ST.C Buy something you know is
<b>Q66ST.B</b> State education1 2 3 4 0 <b>Q66ST.C</b> Police	stolen
<b>Q66ST.D</b> Judicial system	pirated
Q66ST.E The place that issues identity documents	Q72ST. (SHOW CARD 24) As far as you know or have heard, on a scale of 1 to 100 where 1 is "none" and
Q67ST. (SHOW CARD 22) Would you say you are very	100 is "all", how many (nationals) having to pay taxes
satisfied (1), fairly satisfied (2), not very	do so properly? (WAIT FOR ANSWER AND WRITE A NUMBER FROM 1 TO 100)
satisfied (3) or not satisfied at all (4) with?  (ITEM) Or do you not have these services where you	<b>DON'T READ</b> DNK998 DNA000
live (9)? (READ EACH ITEM AND MARK AN ALTERNATIVE FOR EACH)	Q73ST. Everything considered, do you think the levels
VS FS NVS NAS NS DNK/DNA	of tax paid in (country) are very high, high, low or very low, or alright as they are? (WAIT FOR AN ANSWER
Q67ST.A Availability of green areas and public spaces	AND TICK ONLY ONE)
in your locality 2 3 4 9 0	Very high1
<b>Q67ST.B</b> Municipal services in general	High2 Low3
<b>Q67ST.C</b> Roads and paving1 2 3 4 9 0 <b>Q67ST.D</b> Public transport1 2 3 4 9 0	Very low4 Alright as they are5
Q67ST.E Refuse collection1 2 3 4 9 0	DNK8 DON'T READ
Q67ST.F Sewage collection1 2 3 4 9 0	DNA0
Q68ST. Now that we have privatized state-owned utilities - water, electricity, etc taking into	Q74ST. Generally speaking, are you confident that
account price and quality, are you now much more satisfied, more satisfied, less satisfied or much less	taxpayers' money will be well spent by the state?
satisfied with these services? (WAIT AND TICK ONE	Yes1 No2
ANSWER)	DNK/DNA0 DON'T READ
Much more satisfied	<b>Q75N.</b> In your opinion, is the violence in (country) exaggerated? Or what they say falls short of the
Less satisfied	reality? (WAIT FOR AN ANSWER AND TICK ONLY ONE)
DNK	Exaggerated
Not applicable	DNK 8 <b>DON'T READ</b> DNA 0
Q69ST/N. (SHOW CARD 2) Do you strongly agree (1),	Q76ST. (SHOW CARD 25) In politics, people normally
agree (2), disagree (3) or strongly disagree (4) with	speak of "left" and "right". On a scale where 0 is
each of the phrases that I'm going to read? (READ EACH STATEMENT AND CIRCLE ONE FOR EACH ALTERNATIVE)	left and 10 is right, where would you place yourself? (WAIT FOR ANSWER AND WRITE DOWN ONLY ONE ANSWER)
SA A D SD DNK DNA NA Q69ST.A Private companies	LEFT RIGHT
are indispensable for the country's development 1 2 3 4 8 0	00 01 02 03 04 05 06 07 08 09 10
Q69ST.B The market economy	None97 DNK98 DNA99 DON'T READ
is the only system through which (country) can become	NOW WE ARE GOING TO ASK YOU ABOUT PUBLIC SAFETY
developed	Q77ST. How would you rate public safety in (country)?.
state enterprises has been beneficial for the country.1 2 3 4 8 0 9	Would you say that it is? (READ ALTERNATIVES AND TICK ONLY ONE)
Q69N.D Companies in (country)	Very good1
that have invested in other Latin American countries	Good
contribute to regional integration 1 2 3 4 8 0	Bad
Q69N.E The (nationals) working and studying abroad	Very bad         5           DNK         8         DON'T
	Very bad 5

Q78ST. How often are you concerned that you could be a victim of a violent crime? (READ AND TICK ONE ALTERNATIVE)	Q85ST. How do you feel in the neighborhood where you live? Do you feel safe or not safe? (READ ALTERNATIVES AND TICK ONLY ONE)
Almost all the time1 Sometimes2 Occasionally3 Never4 DNK/DNA0 DON'T READ	Safe
Q79ST. (SHOW CARD 26) Do you believe that crime has increased a lot or a little, has remained the same, or declined a little or a lot in the last 12 months? (WAIT FOR ANSWER AND TICK ONLY ONE)	Q86N. What is the type of organized crime that is committed most frequently in (country)? (WRITE DOWN ANSWER AS GIVEN)
Increased a lot	None97 DNA/DNK00 DON'T READ
DNK	SOCIODEMOGRAPHICS
Q80ST.A Have you (1) or a relative (2) been assaulted, attacked, or the victim of a crime in the last 12 months? (WAIT FOR ANSWER. IF POSITIVE, ASK WHETHER INTERVIEWEE OR RELATIVE. TICK ONE IN Q80ST.A)	S1NICC7. Changing the subject, how much do you think the price of things will rise in the next 12 months? (READ ALTERNATIVES AND TICK ONLY ONE)  A lot
YOU.REL.BOTH NO DNK DNA Q80ST.A Assaulted/ attacked/ crime victim	Quite a lot
■ Q80N.B (FOR THOSE WHO ANSWER 1,2 OR 3 IN Q80ST.A) Was it a violent crime or a non-violent crime? (WAIT FOR ANSWER AND TICK ONLY ONE)	S2NICC8. And unemployment within the next 12 months? Do you think there will be more unemployment, about the same or less unemployment? (WAIT AND TICK ONE ANSWER)
Violent	More
Not applicable9  Q80ST.C After the crime was committed, whom did you turn to? (READ ALTERNATIVES AND TICK ONLY ONE)	S3NICC10. Now imagine the following situation. A family member has some money available to deposit or place in the bank. What would you recommend? (READ ALTERNATIVES AND TICK ONLY ONE)
Police1 Judicial authorities2 Private security service3	Deposit in local currency1 Deposit in foreign currency2 DNK/DNA0
Others       .4         No-one       .5         Don't remember       .6         DNA       .0       DON'T       READ	S4NICC11. And where would you recommend putting it? In the country or abroad? (WAIT AND TICK ONE ANSWER)  In the country
Q80ST.D Have you heard of a friend or relative who has used drugs in the last 12 months? (WAIT AND TICK ONE ANSWER IN Q80ST.D) Q80ST.E Have you heard of someone who has participated in the purchase or sale of drugs in the last 12 months? (WAIT AND TICK ONE ANSWER IN	S5NICC5.A. Do you think this is a good time for purchases such as household appliances? (IF NECESSARY, CLARIFY THAT IS GENERAL, NOT PERSONAL, SITUATION) (WAIT FOR AN ANSWER AND TICK IN S5NICC5.A) S5NICC6.B Do you
Q80ST.E) Q80ST.F Have you or any relative heard of any act of corruption in the last 12 months? (WAIT AND TICK ONE ANSWER IN Q80ST.F)	think it is good time for major purchases such as a car, or to buy a house? (IF NECESSARY, CLARIFY THAT IS GENERAL, NOT PERSONAL, SITUATION) (WAIT FOR AN ANSWER AND TICK IN S5NICC5.B)
YES         NO         DNK         DNA           Q80ST.D Used drugs	S5NICC.B           Yes         .1         1           No         .2         2           DNK/DNA         .0         0         DON'T READ
Q81ST. How much progress do you think there has been in reducing corruption in state institutions over the past 2 years? (READ AND TICK ONE ALTERNATIVE)  A great deal	S6A. Has your household been in arrears at any time during the past 12 months, that is, unable to pay any of the following on time? (WAIT FOR ANSWER AND TICK ONLY ONE IN S6A AND CONTINUE) S6B. Has your household run out of money to buy food at any time during the past 12 months? (WAIT FOR ANSWER AND TICK ONLY ONE IN
Some	S6B) YES NO DNK/DNA
None	S6A. Utility bills such as water, electricity, etc 1 2 0 S6B. Food
<pre>O82N Do vou or any member of your household own a gun? (READ AND TICK ONE ALTERNATIVE)</pre>	<b>S7N</b> In the last 12 months, how often have you or your family not had enough to eat?
Yes1 No2 DNK8 DON'T READ DNA0	Never
Q83N. (SHOW CARD 2) Do you strongly agree (1), agree (2), disagree (3) or strongly disagree (4) with the following measures to combat drug use and drug trafficking? (READ EACH STATEMENT AND CIRCLE ONE FOR	Often
EACH ALTERNATIVE)  SA A D SD DNA  Q83N.A Legalize drug use	(WAIT FOR ANSWER AND WRITE DOWN ONLY ONE ALTERNATIVE) NOTE: ADAPT FOR EACH COUNTRY Private insurance
Q83N.C Cooperate more with the countries of the region	Both
Q84ST. In general, would you say that living in (country) is getting safer or less safe? Or has it remained the same? (WAIT AND TICK ONE ANSWER)	S9. How concerned would you say you are that you will be left without work or unemployed during the next 12 months? Or don't you have a job? (READ THE ALTERNATIVES AND TICK ONLY ONE ANSWER)
Safer	Very concerned
DNK	Don't have job5 (UNEMPLOYED, STUDENT, HOUSEWIFE, RETIRED)

S10ICC12. Does the salary you receive and your total family income allow you to cover your needs in a satisfactory manner? Which of the following statements describes your situation? (READ THE ALTERNATIVES AND TICK ONLY ONE)	S21. What level of education do you have? What was the last year you completed? (INTERVIEWER, WRITE DOWN ALL THE PERSON SAYS AND PROMPT) What sort of technical school, what sort of institute, etc.? (WRITE DOWN YEAR)
It's sufficient and we can save	
It's just sufficient and we don't have major problems	S22. What level of education did your parents receive? What studies did they undertake? (WRITE DOWN ANSWER AS GIVEN) What sort of technical school, what sort of institute, etc.? (WRITE DOWN YEAR) (CODIFY ACCORDING
S11.A What is your native language? (READ ALTERNATIVES AND MARK ONE IN S11.A) S11.B (TO BE ANSWERED BY THE INTERVIEWER) Language in which the questionnaire was applied	TO THE PARENT WITH THE HIGHEST LEVEL OF EDUCATION)
S11.A S11.B Native language Interview language	NOTE: IN S21 AND S22 PLEASE WRITE DOWN THE NUMBER OF
Spanish	YEARS OF EDUCATION E.G. $1^{ST}$ YEAR INSTITUTE OF HIGHER EDUCATION, $3^{RD}$ YEAR OF ARCHITECTURE. IT IS IMPORTANT NOT TO PUT E.G. ARCHITECTURE/INSTITUTE OF HIGHER EDUCATION.
<b>S12NE.</b> Please tell me if you are in any of the following situations. (WAIT FOR AN ANSWER AND TICK ALL THOSE MENTIONED)	S23A. What is your current employment situation? (READ THE ALTERNATIVES AND TICK ONE ANSWER. FOLLOW THE ARROWS FOR SUBSEQUENT QUESTIONS)
Mentioned Not mentioned S12NE.A At some	Self-employed
level of the educational system 1 0	company
S12NE.B A teacher or employee of an educational	company
institution	Temporarily out of work4 GO TO S23B  Retired/pensioner5 GO TO S23B
children enrolled in the educational system1 0	Don't work/responsible for shopping and housework
S13NE. Did you receive your secondary education in a	Student
state or private school? State	S23B. (FOR THOSE WHO ANSWERED 4 OR 5 IN S23A)  What was your previous employment situation?  (WRITE DOWN THE ANSWER AS GIVEN AND TICK APPROPRIATELY UNDER "PAS")
Doesn't have secondary education3 DON'T READ DNK/DNA0	S24. (FOR THOSE WHO ANSWERED 1, 2 OR 3 IN S23A)
S14. People sometimes describe themselves as belonging to a social class. Which social class would you describe yourself as belonging to? (READ THE ALTERNATIVES AND TICK ONLY ONE)	What type of employment do you have? (WRITE DOWN THE ANSWER AS GIVEN AND TICK APPROPRIATELY UNDER "ACT" ACCORDING TO WHETHER THE PERSON IS A SALARIED EMPLOYEE OR SELF-EMPLOYED)  S24 S23B
High1	"A". Self-employed ACT. PAS Professional (doctor, lawyer,
Upper-middle	accountant, architect)
Lower-middle	- Farmer/fisherman
DNK         8         DON'T         READ           DNA         0	- Self-employed, informal4 4 "B". Salaried employee
S15. What is your marital status? (READ THE	- Professional5 5
ALTERNATIVES AND TICK ONE ANSWER)	- Senior management
1 2 3 0  Married/living Single Separated/divorced DNK/DNA	- Other
with partner /widowed	S25. Are you a citizen of (country)? (WAIT FOR ANSWER
S16. Gender of the interviewee (JUST WRITE DON'T ASK)	AND TICK ONLY ONE)
Male1 Female2	1         2         0           Yes         No         DNK/DNA
S17. What is your age?  (WRITE DOWN THE NUMBER OF YEARS)  S18. What is your religion? (WAIT FOR ANSWER AND WRITE DOWN AS GIVEN)	S26. Have you and your family ever seriously considered going to live abroad? (WAIT FOR ANSWER AND TICK ONLY ONE)  1 2 0 Yes No DNK/DNA  S27. Ethnic group (code by observation). (WAIT FOR
	ANSWER AND TICK ONLY ONE)) WVS V242 A2000
None97 DNK98 DNA00 DON'T READ  ONLY IF A RELIGION IS MENTIONED  \$18.A How would you describe yourself? (READ THE ALTERNATIVES AND TICK ONLY ONE)  Very devout	Asian
Not applicable9 (Without religion)	<b>S28.</b> Do you or any member of your family have any of the following goods? (READ EACH ONE OF THE GOODS AND
<b>S19.</b> Are you the person who makes the largest contribution to your family's income? Are you the head	TICK AN ANSWER FOR EACH) YES NO DNA
of your household? (WAIT FOR ANSWER AND TICK ONLY ONE	A. House in which the parents
ALTERNATIVE) Yes1 (IS HEAD OF HOUSEHOLD)	have a separate bedroom from the children 2 0
No2	B. Refrigerator/icebox/freezer1 2 0 C. Own home
IF NOT HEAD OF HOUSEHOLD, REMEMBER TO ASK QUESTIONS	D. Computer 1 2 0
S29, S30, S31A, S31B AND S33 ABOUT EDUCATION AND OCCUPATION OF HEAD OF HOUSEHOLD.	E. Washing machine
S20. At what age did you finish your education (full-	G. Mobile phone
time education)? (WRITE DOWN THE AGE AS GIVEN)	I. Running water 2 0
	J. Hot running water
Didn't study96 Still studying97 Don't know/don't remember98	L. Bathroom with shower

DNA.....00

DNK/DNA..... 0 DON'T READ

QUESTIONS ASKED ONLY IF THE INTERVIEWEE IS NOT HEAD OF HOUSEHOLD (WHEN THE INTERVIEWEE IS NOT THE LARGEST CONTRIBUTOR TO FAMILY INCOME). OTHERWISE THE INTERVIEW ENDS HERE	<b>S34.</b> ASSESSMENT OF THE INTERVIEWEE'S SOCIOECONOMIC LEVEL. Take as reference: QUALITY OF DWELLING, QUALITY OF FURNITURE AND THE INTERVIEWEE'S GENERAL APPEARANCE.
S29. At what age did the head of your household finish his/her education (full-time education)? (WRITE DOWN THE AGE AS GIVEN)	Very good
Didn't study96 Still studying97 DNK/don't remember98 DNA.00 Not applicable99	TO BE ANSWERED BY THE INTERVIEWER  Q1. Did interviewees find any of the questions offensive or too intrusive or indiscrete to be
<pre>S30. What studies did the head of your household undertake? What is the last year completed? (INTERVIEWER, WRITE DOWN ALL THE PERSON SAYS AND PROMPT) Which technical school, which institute,</pre>	answered? (WRITE DOWN THOSE YOU REMEMBER)  Q Q Q Q
Didn't study96 DNK/don't remember98 DON'T READ Not applicable99	Q2. Which sections of the questions were awkward or difficult for you to ask? (WRITE DOWN THOSE YOU REMEMBER)
NOTE: IN S30 PLEASE WRITE DOWN THE NUMBER OF YEARS OF EDUCATION E.G. $1^{\text{ST}}$ YEAR INSTITUTE OF HIGHER EDUCATION, $3^{\text{RD}}$ YEAR OF ARCHITECTURE	Q Q Q Q Q  CODE
S31A. What is the employment situation of the head of your household? (READ THE ALTERNATIVES AND TICK ONE ANSWER. FOLLOW THE ARROWS FOR SUBSEQUENT QUESTIONS)	B. Political questions
Self-employed	Q3. Thinking about the interview in general, how did the interviewees find its length?
company	Very long
Student	ONLY FOR CODING. DO NOT TICK CODES EDUCATION SUMMARY
What was the previous employment situation of the head of your household? (WRITE DOWN THE ANSWER AS GIVEN AND TICK APPROPRIATELY UNDER "PAS")	REEDUC 1 REEDUC 2
S32. (FOR THOSE WHO ANSWERED 4 OR 5 IN S32A) What type of employment does the head of your household have? (WRITE DOWN THE ANSWER AS GIVEN AND TICK APPROPRIATELY UNDER "ACT" ACCORDING TO WHETHER THE PERSON IS A SALARIED EMPLOYEE OR SELF-EMPLOYED)	AGE SUMMARY REEDAD
"A". Self-employed ACT. PAS.	I DECLARE THAT THIS INTERVIEW WAS CONDUCTED ACCORDING TO THE INSTRUCTIONS OF THE SAMPLE SUPPLIED AND IS AUTHENTIC
- Professional (doctor, lawyer, accountant, architect)	ADDITIONAL VOLUNTARY COMMENTS
- Self-employed, informal	INTERVIEWER'S SIGNATURE  SUPERVISOR'S COMMENTS
- Middle management	SUPERVISOR'S SIGNATURE
APPLY TO ALL	
S33ST. Have you ever used e-mail or connected to Internet? (READ THE ALTERNATIVES, TICK ONE AND CONTINUE)	
Yes, every day	
S33ST.A. (ONLY FOR THOSE WHO USE INTERNET) Regardless of the place where you access Internet, what is the most frequent use you make of it? (READ THE ALTERNATIVES AND TICK ALL THOSE MENTIONED)	
To access an e-mail account/ Messenger	
Official procedures	
S33ST.B. (SHOW CARD 27) Do you use any of these social networking services? (TICK ALL THAT ARE MENTIONED) Facebook . 01 Hi5	
Youtube 03 Sonico 08 Orkut 04 Friendster 09 Twitter 05 Other 96 Do not use 97 DNA 00 NA 99	